

A person stands on a snowy mountain peak, arms raised in triumph, overlooking a vast sea of clouds at sunrise. The sun is low on the horizon, casting a warm glow over the scene. The sky is a clear blue with some wispy clouds.

2019 HASC Annual Meeting

Breaking Down Silos in the Continuum of Care for Behavioral Health and Homeless Patients

La Quinta Resort & Club Palm Springs, CA

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Chief Executive Officer
College Medical Center
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The Financial Impact of Clinical Documentation Improvement (CDI) of a Dual Diagnosis Med.-Psych Patient

What is Clinical Documentation Improvement (CDI)

a) Definition One: Clinical Documentation Improvement (CDI) is a collaborative approach to bridge the gap between clinical documentation and coding guidelines and regulatory requirements.

b) Definition Two: Clinical Documentation Integrity (CDI) is the process and effort of preventing and reconciling inconsistent, imprecise, incomplete, conflicting, and/or illegible physician documentation.

The goal is to positively impact physician documentation to concurrently demonstrate severity and acuity for a specific patient population.

Assumption

Admit a patient with a
dual diagnosis
(acute and behavioral health)

Heart Failure and Shock

MS - DRG	MS –DRG Title	FY 2018 Average Reimbursement	GLOS
291	Heart Failure & Shock w/MCC 1.4796	\$13,041	4.5
292	Heart Failure & Shock w/CC 0.9574	\$8,438	3.5
293	Heart Failure & Shock w/o MCC or CC 0.6618	\$ 5,833	2.6

Psychosis

MS - DRG	MS –DRG Title	FY 2018 Average Reimbursement	GLOS
885	Psychosis	\$ 10,500	5.8
	Psychosis is not considered <u>CC or MCC</u> and doesn't affect DRG.		

Acute Care Denial Dashboard

of Cases

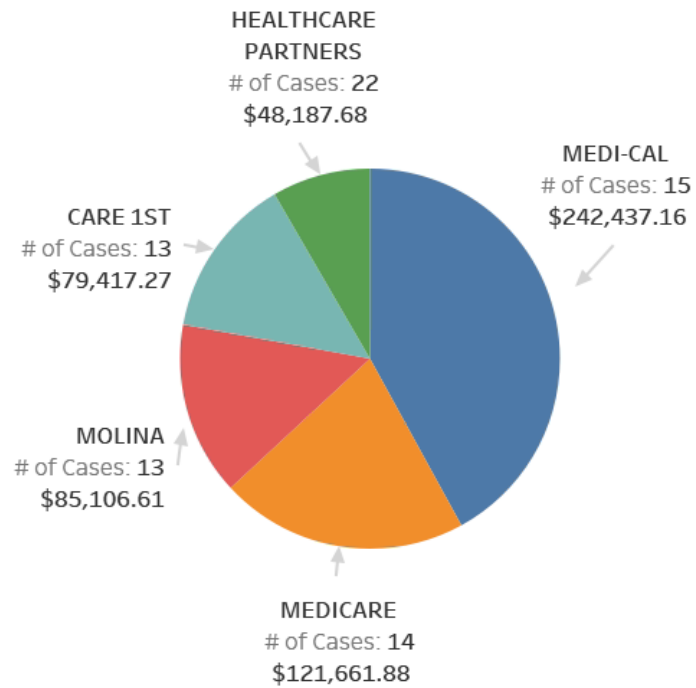
333

of Cases w/ Balance

282

Total Balance

\$1,095,567.73



Acute Care Denial Dashboard

of Cases

333

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282

Total Balance

\$1,095,567.73

Payor	Rank	Denial Reason	Cases	Balance Amount
MEDI-CAL	1	C-NOT MED NEC	14	\$235,003.28
	2	C-LACK/CLINC DOC/RVW	1	\$7,433.88
	Total		15	\$242,437.16
MEDICARE	1	C-NOT MED NEC	7	\$80,928.29
	2	C-DELAYED IN SERV	1	\$5,721.99
	3	C-INPT VS OBS	1	\$1,716.07
	Total		13	\$102,461.88
MOLINA	1	C-NOT MED NEC	11	\$64,640.12
	2	C-INPT VS OBS	1	\$3,417.24
	3	C-NO AUTH CONT STAY	1	\$17,049.25
	Total		13	\$85,106.61
CARE 1ST	1	C-NOT MED NEC	8	\$60,875.00
	2	C-DELAYED IN DISCH	3	\$15,350.00
	3	C-DELAYED IN SERV	1	\$700.07
	Total		12	\$76,925.07
HEALTHCARE PARTNERS	1	C-REDUCTION OF LOC	15	\$30,660.80
	2	C-DRG DOWNGRADE	5	\$16,028.88
	Total		20	\$46,689.68

Legend

C-NOT MED NEC - Does not met medical necessity

C-LACK/CLINC DOC/RVW - Lack of clinical documentation

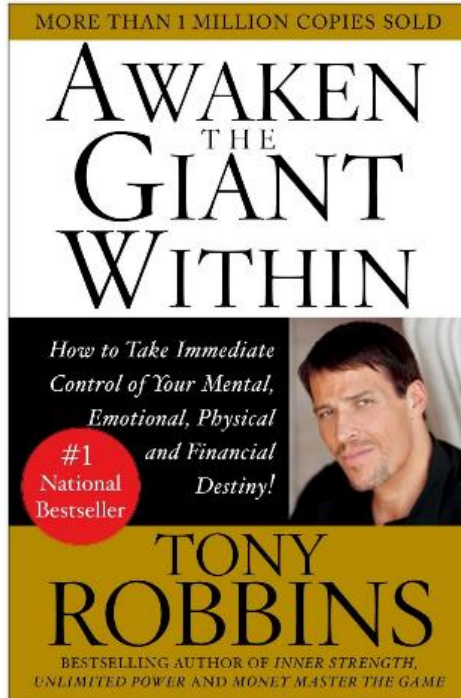
C-DELAYED IN SERV - Delayed in service

C-INPT VS OBS - Billed as inpatient should be observation

C-NO AUTH CONT STAY - No authorization for concurrent stay

C-DELAYED IN DISCH - Delayed in dishcharge

C-DRG DOWNGRADE - Billed for a higher severity than expected



**“We, the unwilling,
led by the unknowing,
are doing the impossible
for the ungrateful.
We have done so much,
for so long, with so little, we are
now qualified to do anything
with nothing.”**

Mother Teresa

Questions?



Pia's

SUPER SOUL CONVERSATIONS OWN



Daring greatly means the courage to be vulnerable. It means to show up and be seen. To ask for what you need. To talk about how you're feeling. To have the hard conversations.

— Brené Brown —

AZ QUOTES

DARING GREATLY

How the
Courage
to Be
Vulnerable
Transforms
the Way We
Live, Love,
Parent,
and Lead

**BRENÉ
BROWN,**
Ph.D., LMSW

Author of
*The Gifts of
Imperfection*
and *I Thought It
Was Just Me*